

190425

HELEIN & MARASHLIAN, LLC

## The *Comm*Law Group

1483 Chain Bridge Road

Suite 301

McLean, Virginia 22101

Telephone: (703) 714-1300

Facsimile: (703) 714-1330

E-mail: [mail@CommLawGroup.com](mailto:mail@CommLawGroup.com)

Website: [www.CommLawGroup.com](http://www.CommLawGroup.com)

2001-84-C

2001-84-C  
1/23/08  
mtr

Writer's Direct Dial Number  
(303) 663-0102

Writer's E-mail Address  
[mtr@CommLawGroup.com](mailto:mtr@CommLawGroup.com)

January 23, 2008

### **IMPORTANT NOTICE REGARDING COMPLIANCE & REPORTING**

Public Service Commission of South Carolina  
Saluda Building  
101 Executive Center Drive  
Columbia, SC 29210

RE: Metropolitan Telecommunications of South Carolina, Inc. (MetTel)  
South Carolina Public Service Commission  
CLEC Quarterly Service Quality Report  
For the Period Ended December 31, 2007

To Whom It May Concern:

Enclosed please find the South Carolina Public Service Commission CLEC Quarterly Service Quality Report for the period ended December 31, 2007, filed on behalf of Metropolitan Telecommunications of South Carolina, Inc. (MetTel).

Please contact Meghan Ruwet at (303) 663-0102 with any questions concerning this filing. Thank you for your assistance in this matter.

Sincerely,

Meghan Ruwet  
The *Comm*Law Group  
Compliance & Reporting Manager

---

**SCPSC CLEC – QUARTERLY SERVICE QUALITY REPORT**

**SOUTH CAROLINA OPERATIONS**

COMPANY NAME Metropolitan Telecommunications of South Carolina, Inc. (MetTel)

QUARTER / YEAR 4<sup>th</sup> Quarter / 2007

	Month:		
	<u>October</u>	<u>November</u>	<u>December</u>
Number of Customer Access Lines	<u>939</u>	<u>911</u>	<u>941</u>
Trouble Reports / Access Line (%)	<u>0</u>	<u>0</u>	<u>0</u>
Customer Out of Service Clearing Times (%)	<u>100%</u>	<u>100%</u>	<u>100%</u>
New Installs Completed w/in 5 Days (%)	<u>100%</u>	<u>100%</u>	<u>100%</u>
Commitments Fulfilled (%)	<u>100%</u>	<u>100%</u>	<u>100%</u>

Comments / Explanations: MetTel currently has no trouble reports.

---

Person Making Report / Contact Information: Meghan Ruwet, Telephone (303) 663-0102,  
mtr@thlglaw.com

---